

**Message: RE: ATA issue****✉ RE: ATA issue****From**

Kraft, Emily

**Date** Wednesday, April 19, 2017 10:24 AM**To**

'Crystal Gilliland'

**Cc**

Hi Crystal – The system isn't showing that you have a saved EPDS form entered. The system will auto populate the "Client left program before delivery" checkbox, but you still have to enter a review date and click submit at the bottom. Try it again and let me know if that fixes your issue.

---

**From:** Crystal Gilliland [mailto:[cgilliland@ccsomo.org](mailto:cgilliland@ccsomo.org)]**Sent:** Wednesday, April 19, 2017 10:22 AM**To:** Kraft, Emily**Subject:** ATA issue

Emily,

Would you help me, please? I am attempting to close out an ATA client who left the program before delivery; however, the online system will not allow me to close her until the birthing outcome and EPDS are completed. I check-marked that the client left before delivery in the birthing outcome and it shows up on the EPDS. It still will not allow me to discharge her. ( [REDACTED] ).

**Crystal Gilliland**

Support Coordinator/Case Manager

**Catholic Charities of Southern Missouri**

205 W Malone Ave; Suite B. | Sikeston, MO 63801

[\(573\) 481-0659](tel:(573)481-0659) | cell [\(573\) 258-9580](tel:(573)258-9580) | fax [\(573\) 481-0695](tel:(573)481-0695)[www.ccsomo.org](http://www.ccsomo.org)*Reaching Out. Providing Hope. Changing Lives.*